



IN THE U.S. PATENT AND TRADEMARK OFFICE

Appl. No. : 09/716,862  
Applicant : Chaar et al.  
Filed : November 20, 2000  
TC/AU : 2154  
Examiner : El-Hadi, Nabil M.  
  
Docket No. : YOR920000814US1  
Customer No. : 29683  
  
Title : APPARATUS, SYSTEM AND METHOD FOR MANAGING QUALITY OF  
SERVICE ASSURED E-BUSINESS SERVICE SYSTEMS

Mail Stop Issue Fee  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RESPONSE

Sir:

In response to the Notice of Allowability dated October 8, 2004, please amend the above referenced application as follows:

**Amendments to the Specification:** None.

**Amendments to the Drawings:** None.

**Amendments to the Claims:** None.

**Remarks/Arguments** begin on page 2 of this paper.

An **Appendix** in nine pages is included: nine pages of formal drawings, and a Change of Correspondence Address form.

This Response is filed within the shortened statutory period for reply recited in the referenced Notice of Allowance. Should the undersigned representative be mistaken, please consider this as a petition for any extension of time necessary to effect this Response, and charge deposit account 50-0510 for any late fees. The issue fee will be paid under separate letter.